Product Manual

Seagate® Enterprise Capacity 3.5 HDD v4 Serial ATA

Standard 4KN models

ST6000NM0004
ST4000NM0004
ST2000NM0004

Standard 5xxE models

ST6000NM0024
ST5000NM0084
ST4000NM0024
ST2000NM0024

Self-Encryption 4KN models

ST6000NM0064
ST4000NM0064
ST2000NM0064

Self-Encryption 5xxE models

ST6000NM0044
ST4000NM0044
ST2000NM0044

SED (FIPS 140-2) 4KN model (Review Pending)

ST6000NM0094

SED (FIPS 140-2) 5xxE model (Review Pending)

ST6000NM0084

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When referring to drive capacity, one gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one trillion bytes. Your computer's operating system may use a different standard of measurement and report a lower capacity. In addition, some of the listed capacity is used for formatting and other functions, and thus will not be available for data storage. Actual quantities will vary based on various factors, including file size, file format, features and application software. Actual data rates may vary depending on operating environment and other factors. The export or re-export of hardware or software containing encryption may be regulated by the U.S. Department of Commerce, Bureau of Industry and Security (for more information, visit www.bis.doc.gov), and controlled for import and use outside of the U.S. Seagate reserves the right to change, without notice, product offerings or specifications.

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- Global Support Services telephone numbers & business hours
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For information regarding Warranty Support, visit: http://www.seagate.com/support/warranty-and-replacements/

For information regarding data recovery services, visit: http://www.seagate.com/services-software/data-recovery-services/

For Seagate OEM and Distribution partner portal, visit: http://www.seagate.com/partners

For Seagate reseller portal, visit: http://www.seagate.com/partners/my-spp-dashboard/

1.0 Introduction

This manual describes the functional, mechanical and interface specifications for the following:
Seagate® Enterprise Capacity 3.5 HDD v4 Serial ATA model drives:.

Standard 4KN models	Standard 5xxE models	Self-Encrypting 4KN (SED) models	Self-Encrypting 5xxE (SED) models	FIPS 140-2 Level 2 (Review Pending)
ST6000NM0004	ST6000NM0024	ST6000NM0064	ST6000NM0044	**4KN model**
	ST5000NM0084			ST6000NM0094
ST4000NM0004	ST4000NM0024	ST4000NM0064	ST4000NM0044	**5xxE model**
ST2000NM0004	ST2000NM0024	ST2000NM0064	ST2000NM0044	ST6000NM0084

These drives provide the following key features:

- 7200 RPM spindle speed.
- 128 MB data buffer.
- PowerChoice™ for selectable power savings
- Top Cover Attached motor for excellent vibration tolerance
- High instantaneous (burst) data-transfer rates (up to 600MB per second).
- Perpendicular recording technology provides the drives with increased areal density.
- State-of-the-art cache and on-the-fly error-correction algorithms.
- Native Command Queueing with command ordering to increase performance in demanding applications.
- Full-track multiple-sector transfer capability without local processor intervention.
- SeaTools™ diagnostic software performs a drive self-test that eliminates unnecessary drive returns.
- Support for S.M.A.R.T. drive monitoring and reporting.
- Supports latching SATA cables and connectors.
- Worldwide Name (WWN) capability uniquely identifies the drive.

Note	Seagate recommends validating the configuration with the selected HBA/RAID controller manufacturer to ensure use of full capacity is supported.

For more information on FIPS 140-2 Level 2 certification see See Section 4.0 on page 25 .

1.1 About the Serial ATA interface

The Serial ATA interface provides several advantages over the traditional (parallel) ATA interface. The primary advantages include:

- Easy installation and configuration with true plug-and-play connectivity.
  It is not necessary to set any jumpers or other configuration options.
- Thinner and more flexible cabling for improved enclosure airflow and ease of installation.
- Scalability to higher performance levels.

In addition, Serial ATA makes the transition from parallel ATA easy by providing legacy software support. Serial ATA was designed to allow users to install a Serial ATA host adapter and Serial ATA disk drive in the current system and expect all of the existing applications to work as normal.

The Serial ATA interface connects each disk drive in a point-to-point configuration with the Serial ATA host adapter. There is no master/slave relationship with Serial ATA devices like there is with parallel ATA. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both “masters” on two separate ports. This essentially means both drives behave as if they are Device 0 (master) devices.

Note	The host adapter may, optionally, emulate a master/slave environment to host software where two devices on separate Serial ATA ports are represented to host software as a Device 0 (master) and Device 1 (slave) accessed at the same set of host bus addresses. A host adapter that emulates a master/slave environment manages two sets of shadow registers. This is not a typical Serial ATA environment.

The Serial ATA host adapter and drive share the function of emulating parallel ATA device behavior to provide backward compatibility with existing host systems and software. The Command and Control Block registers, PIO and DMA data transfers, resets, and interrupts are all emulated.

The Serial ATA host adapter contains a set of registers that shadow the contents of the traditional device registers, referred to as the Shadow Register Block. All Serial ATA devices behave like Device 0 devices. For additional information about how Serial ATA emulates parallel ATA, refer to the “Serial ATA: High Speed Serialized AT Attachment” specification. The specification can be downloaded from www.serialata.org.

2.0 Drive specifications

Unless otherwise noted, all specifications are measured under ambient conditions, at 25°C, and nominal power. For convenience, the phrases *the drive* and *this drive* are used throughout this manual to indicate the following drive models:

Standard 4KN models	Standard 5xxE models	Self-Encrypting 4KN (SED) models	Self-Encrypting 5xxE (SED) models	FIPS 140-2 Level 2 (Review Pending)
ST6000NM0004	ST6000NM0024	ST6000NM0064	ST6000NM0044	**4KN model**
	ST5000NM0084			ST6000NM0094
ST4000NM0004	ST4000NM0024	ST4000NM0064	ST4000NM0044	**5xxE model**
ST2000NM0004	ST2000NM0024	ST2000NM0064	ST2000NM0044	ST6000NM0084

2.1 Specification summary tables

The specifications listed in the following tables are for quick reference. For details on specification measurement or definition, see the appropriate section of this manual.

Table 1 Drive specifications summary

Drive specification	ST6000NM0004, ST6000NM0024 ST6000NM0064, ST6000NM0044 ST6000NM0084, ST6000NM0094	ST5000NM0084	ST4000NM0004 ST4000NM0024 ST4000NM0064 ST4000NM0044	ST2000NM0004 ST2000NM0024 ST2000NM0064 ST2000NM0044
Formatted (512 bytes/sector)*	6TB	5TB	4TB	2TB
Guaranteed sectors	(see ***Section 2.2***)			
Heads	12		8	4
Discs	6		4	2
Bytes per logical sector	512			
Bytes per physical sector	4096			
Recording density, KBPI (Kb/in max)	1981			
Track density, KTPI (ktracks/in avg.)	320			
Areal density, (Gb/in^2 avg)	633			
Spindle speed (RPM)	7200			
Internal data transfer rate (Mb/s max)	2317			
Sustained data transfer rate OD (MiB/s max)	216 (226 MB/s max)			
I/O data-transfer rate (MB/s max)	600			
ATA data-transfer modes supported	PIO modes 0–4 Multiword DMA modes 0–2 Ultra DMA modes 0–6			
Cache buffer	128MB (129,536KB)			
Weight: (maximum)	780g (1.72 lb)		680g (1.50 lb)	610g (1.34 lb)
Average latency	4.16ms			
Power-on to ready (sec) (typ/max)	23/30			
Standby to ready (sec) (typ/max)	23/30			
Startup current (typical) 12V (peak)	2.6A 2.0A (optional configuration through Smart Command Transport)			
Voltage tolerance (including noise)	5V +10/-5% 12V ±10%			
Ambient temperature	5° to 60°C (operating/tested) –40° to 70°C (nonoperating)			
Temperature gradient (°C per hour max)	20°C (operating) 30°C (nonoperating)			
Relative humidity	5% to 95% (operating) 5% to 95% (nonoperating)			
Relative humidity gradient	30% per hour max			
Altitude, operating	–304.8 m to 3,048 m (–1000 ft to 10,000+ ft)			

Drive specification	ST6000NM0004, ST6000NM0024 ST6000NM0064, ST6000NM0044 ST6000NM0084, ST6000NM0094	ST5000NM0084	ST4000NM0004 ST4000NM0024 ST4000NM0064 ST4000NM0044	ST2000NM0004 ST2000NM0024 ST2000NM0064 ST2000NM0044
Altitude, nonoperating (below mean sea level, max)	–304.8 m to 12,192 m (–1000 ft to 40,000+ ft)			
Operational Shock (max at 2 ms)	Read 70 Gs / Write 40 Gs			
Non-Operational Shock (max at 2 ms)	250 Gs			
Vibration, operating	5–22 Hz: 0.25 Gs, Limited displacement 22–350 Hz: 0.50 Gs 350–500 Hz: 0.25 Gs			
Operation Rotational vibration	20–1500Hz: 12.5 rads/s²			
Vibration, nonoperating	10–500 Hz: 4.9 Grms ref			
Drive acoustics, sound power (bels)				
Idle**	2.8 (typical) 3.0 (max)			
Performance seek	3.2 (typical) 3.4 (max)			
Nonrecoverable read errors	1 sector per 10^{15} bits read			
Annualized Failure Rate (AFR)	0.63% based on 8760 POH			
Warranty	To determine the warranty for a specific drive, use a web browser to access the following web page: http://www.seagate.com/support/warranty-and-replacements/. From this page, click on the “Check to see if the drive is under Warranty” link. The following are required to be provided: the drive serial number, model number (or part number) and country of purchase.The system will display the warranty information for the drive.			
Load-unload cycles	600,000			
Supports Hotplug operation per Serial ATA Revision 3.2 specification	Yes			

*One GB equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

**During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

2.2 Formatted capacity

ST models	Formatted capacity*	Guaranteed sectors	Bytes per logical sector
ST6000NM0024 ST6000NM0044 ST6000NM0084	6TB	11,721,045,168	512
ST5000NM0084	5TB	9,767,541,168	
ST4000NM0024 ST4000NM0044	4TB	7,814,037,168	
ST2000NM0024 ST2000NM0044	2TB	3,907,029,168	
ST6000NM0004 ST6000NM0064 ST6000NM0094	6TB	1,465,130,646	4096
ST4000NM0004 ST4000NM0064	4TB	976,754,646	
ST2000NM0004 ST2000NM0064	2TB	488,378,646	

*One GB equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

2.2.1 LBA mode

When addressing these drives in LBA mode, all blocks (sectors) are consecutively numbered from 0 to *n–1,* where *n* is the number of guaranteed sectors as defined above.

See Section 6.3.1, "Identify Device command" (words 60-61 and 100-103) for additional information about 48-bit addressing support of drives with capacities over 137GB.

2.3 Recording and interface technology

Interface	Serial ATA (SATA)
Recording method	Perpendicular
Recording density, KBPI (Kb/in max)	1981
Track density, KTPI (ktracks/in avg)	320
Areal density (Gb/in^2 avg)	633
Spindle speed (RPM) (± 0.2%)	7200
Internal data transfer rate (Mb/s max)	2317
Sustained data transfer rate (MiB/s max)	216
I/O data-transfer rate (MB/s max)	600 (Ultra DMA mode 5)

2.4 Start/stop times

Power-on to Ready (sec) (typ/max)	23/30
Standby to Ready (sec) (typ/max)	23/30
Ready to spindle stop (sec) (max)	23

2.5 Power specifications

The drive receives DC power (+5V or +12V) through a native SATA power connector. See Figure 8 on page 22.

2.5.1 Power consumption

Power requirements for the drives are listed in Table 2 through Table 4. Typical power measurements are based on an average of drives tested, under nominal conditions, using 5.0V and 12.0V input voltage at 25°C ambient temperature.

Table 2 DC power requirements (6TB and ST5000NM0084)

		Notes	6.0Gb mode		
Voltage			**+5V**	**+12V**	**Watts**
Regulation			**± 5%**		**Total**
Avg Idle Current *			0.19	0.59	8.00
Advanced Idle Current *					
	Idle_A		0.14	0.60	7.85
	Idle_B		0.13	0.53	6.97
	Idle_C		0.13	0.31	4.43
	Standby		0.11	0.01	0.67
Maximum Start Current					
	DC (peak DC)	3σ	0.37	2.28	29.21
	AC (Peak DC)	3σ	0.56	2.95	38.20
Delayed Motor Start (DC max)		3σ	0.12	0.01	0.73
Peak operating current (random read):					
	Typical DC		0.22	0.79	10.62
	Maximum DC	3σ	0.23	0.84	11.21
	Maximum DC (peak)	3σ	1.17	2.31	33.57
Peak operating current (random write)					
	Typical DC		0.22	0.65	8.91
	Maximum DC	3σ	0.23	0.70	9.55
	Maximum DC (peak)	3σ	1.45	3.08	44.21
Peak operating current (sequential read)					
	Typical DC		0.52	0.64	10.32
	Maximum DC	3σ	0.54	0.69	10.98
	Maximum DC (peak)	3σ	0.72	1.08	16.56
Peak operating current (sequential write)					
	Typical DC		0.44	0.68	10.35
	Maximum DC	3σ	0.46	0.72	10.94
	Maximum DC (peak)	3σ	0.60	1.06	15.72

*During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

Table 3 DC power requirements (4TB)

		Notes	6.0Gb mode		
Voltage			**+5V**	**+12V**	**Watts**
Regulation			**± 5%**		**Total**
Avg Idle Current *			0.21	0.35	5.23
Advanced Idle Current *					
	Idle_A		0.14	0.36	4.99
	Idle_B		0.13	0.31	4.40
	Idle_C		0.14	0.19	2.97
	Standby		0.12	0.01	0.68
Maximum Start Current					
	DC (peak DC)	3σ	0.36	2.07	26.64
	AC (Peak DC)	3σ	0.59	2.92	37.99
Delayed Motor Start (DC max)		3σ	0.13	0.01	0.72
Peak operating current (random read):					
	Typical DC		0.24	0.69	9.50
	Maximum DC	3σ	0.25	0.75	10.25
	Maximum DC (peak)	3σ	1.10	2.33	33.46
Peak operating current (random write)					
	Typical DC		0.24	0.50	7.21
	Maximum DC	3σ	0.25	0.53	7.61
	Maximum DC (peak)	3σ	1.31	2.41	35.47
Peak operating current (sequential read)					
	Typical DC		0.54	0.38	7.32
	Maximum DC	3σ	0.57	0.40	7.65
	Maximum DC (peak)	3σ	0.78	0.85	14.10
Peak operating current (sequential write)					
	Typical DC		0.47	0.41	7.29
	Maximum DC	3σ	0.48	0.43	7.56
	Maximum DC (peak)	3σ	0.72	1.22	18.24

*During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels

Table 4 2TB Drive DC power requirements

		Notes	6.0Gb mode		
Voltage			**+5V**	**+12V**	**Watts**
Regulation			**± 5%**		**Total**
Avg Idle Current *			0.19	0.23	3.71
Advanced Idle Current *					
	Idle_A		0.14	0.24	3.60
	Idle_B		0.12	0.21	3.19
	Idle_C		0.13	0.14	2.37
	Standby		0.12	0.01	0.69
Maximum Start Current					
	DC (peak DC)	3σ	0.36	3.63	45.36
	AC (Peak DC)	3σ	0.57	2.98	38.61
Delayed Motor Start (DC max)		3σ	0.12	0.01	0.72
Peak operating current (random read):					
	Typical DC		0.23	0.57	7.92
	Maximum DC	3σ	0.25	0.59	8.33
	Maximum DC (peak)	3σ	1.09	2.22	32.09
Peak operating current (random write)					
	Typical DC		0.23	0.39	5.84
	Maximum DC	3σ	0.25	0.41	6.17
	Maximum DC (peak)	3σ	1.38	2.29	34.38
Peak operating current (sequential read)					
	Typical DC		0.52	0.27	5.91
	Maximum DC	3σ	0.57	0.28	6.21
	Maximum DC (peak)	3σ	0.86	0.72	12.94
Peak operating current (sequential write)					
	Typical DC		0.45	0.30	5.89
	Maximum DC	3σ	0.48	0.32	6.24
	Maximum DC (peak)	3σ	0.61	0.74	11.93

*During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

2.5.1.1 Typical current profiles

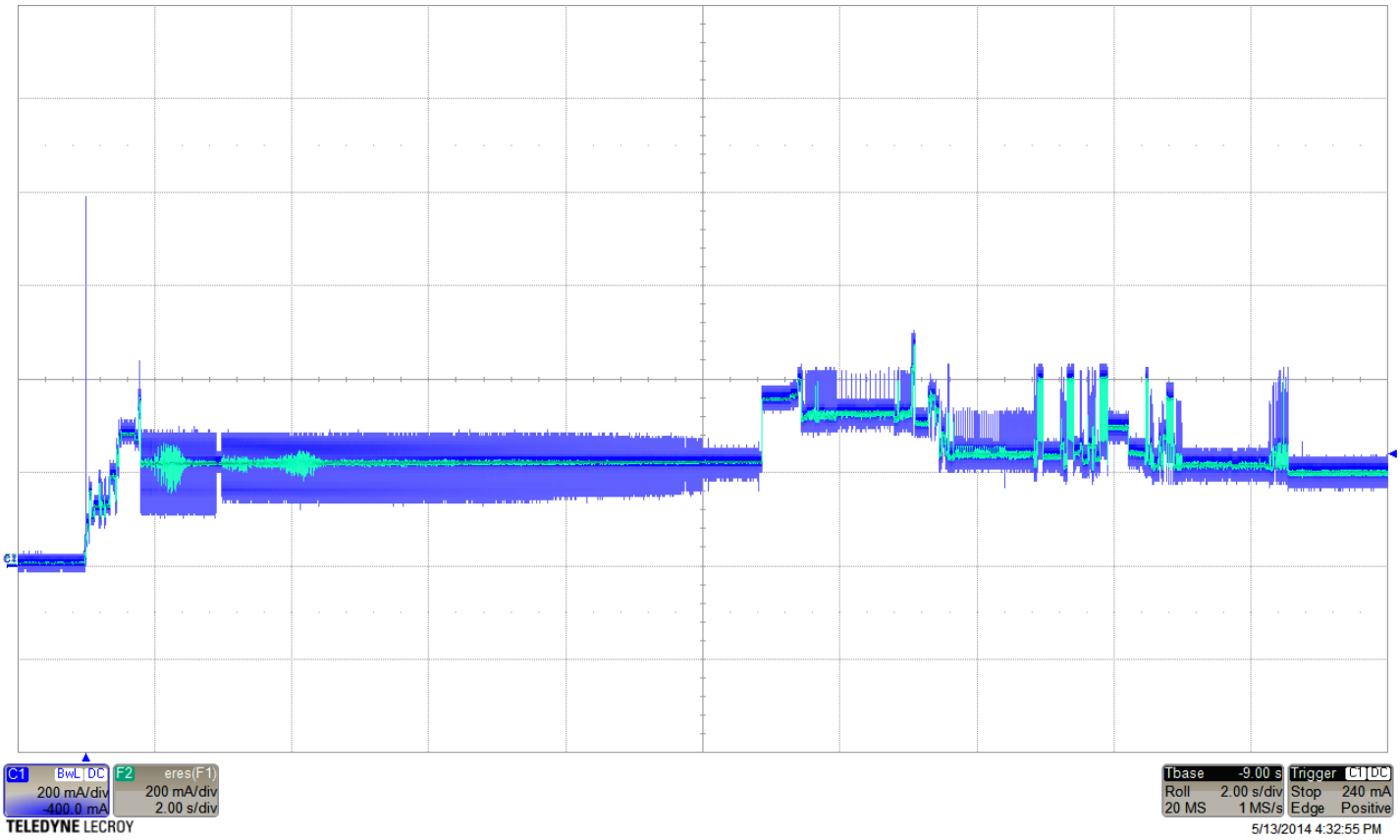

Figure 1. 6TB & ST5000NM0084 Typical 5V startup and operation current profile

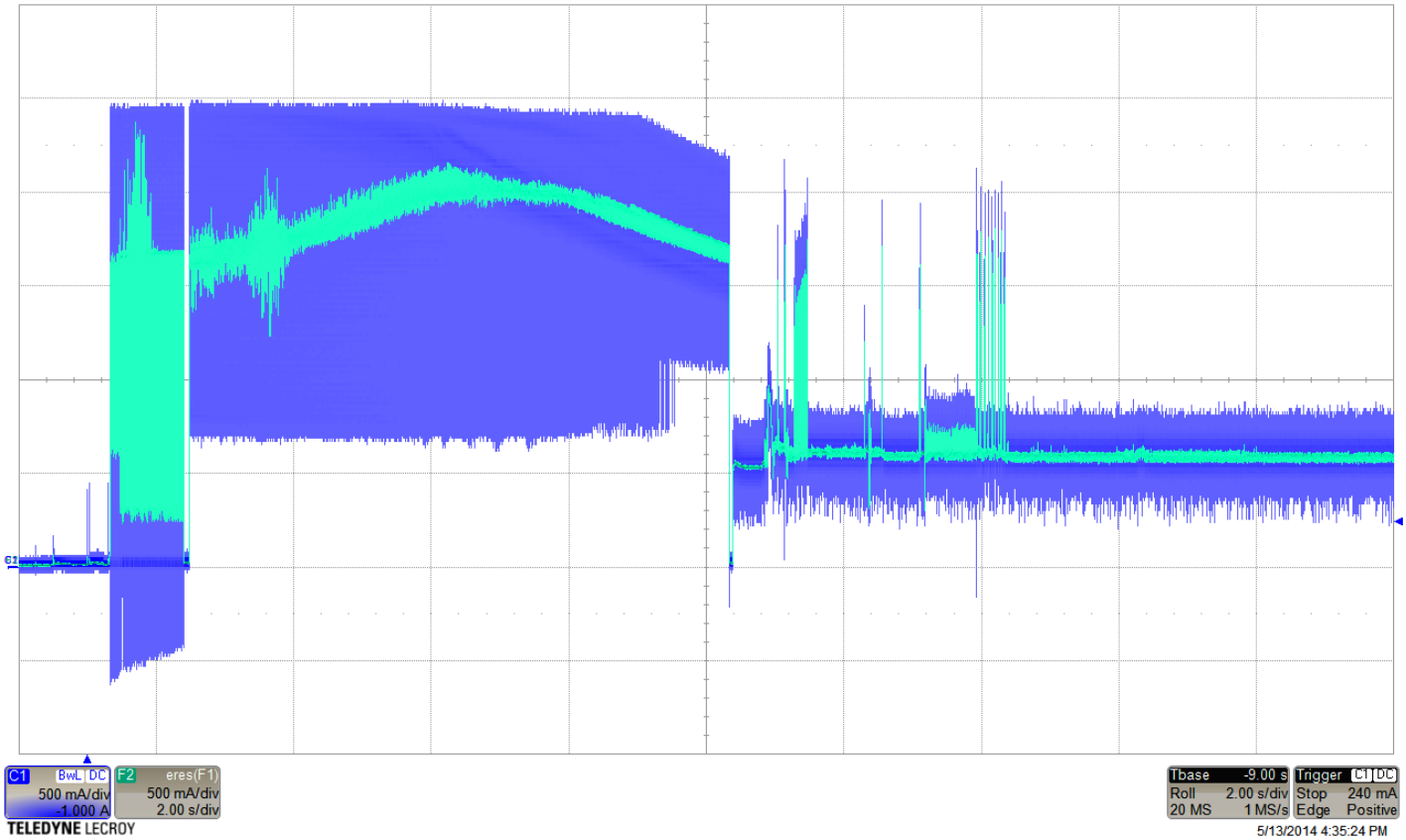

Figure 2. 6TB & ST5000NM0084 Typical 12V startup and operation current profile

2.5.1.2 Typical current profiles

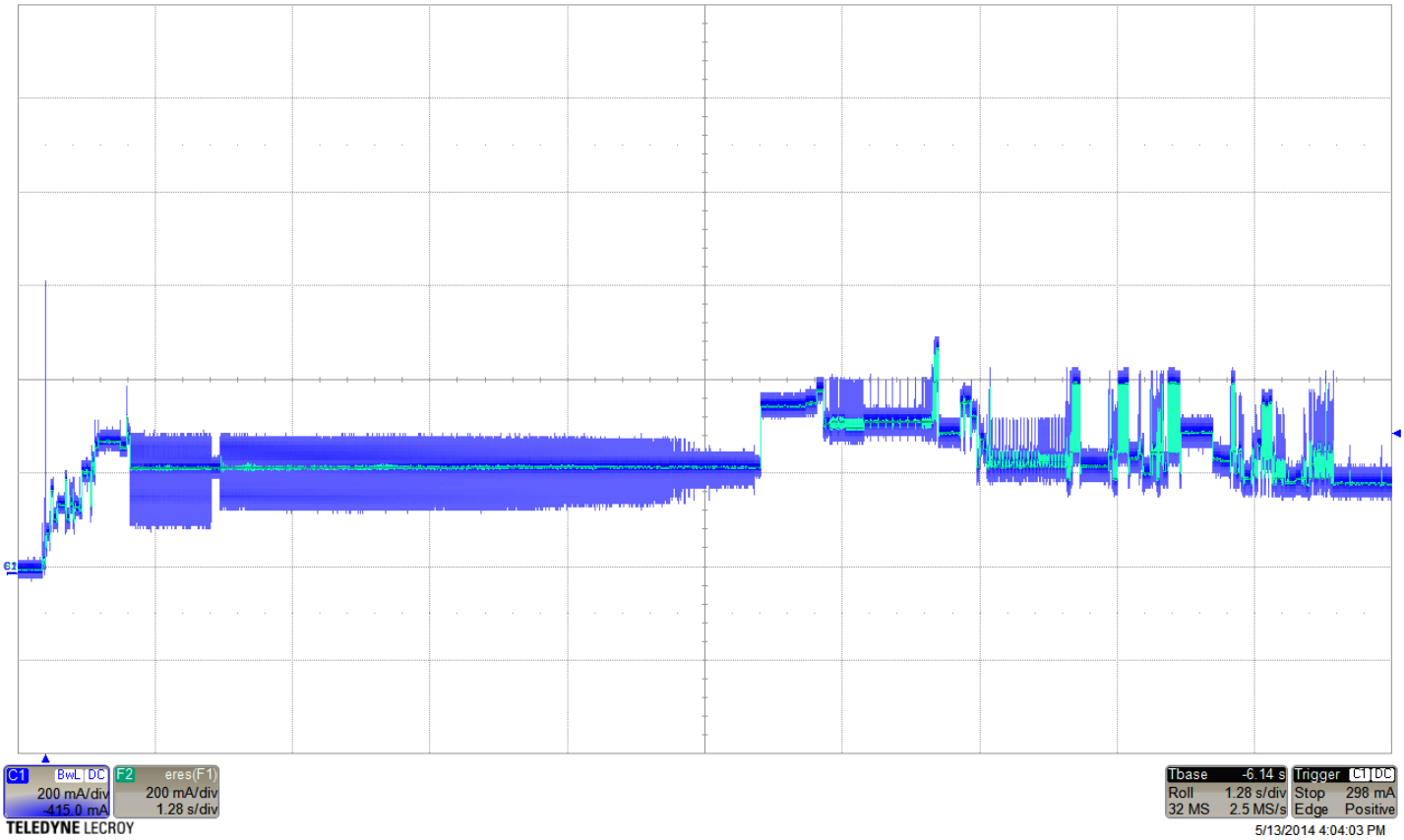

Figure 3. 4TB Typical 5V startup and operation current profile

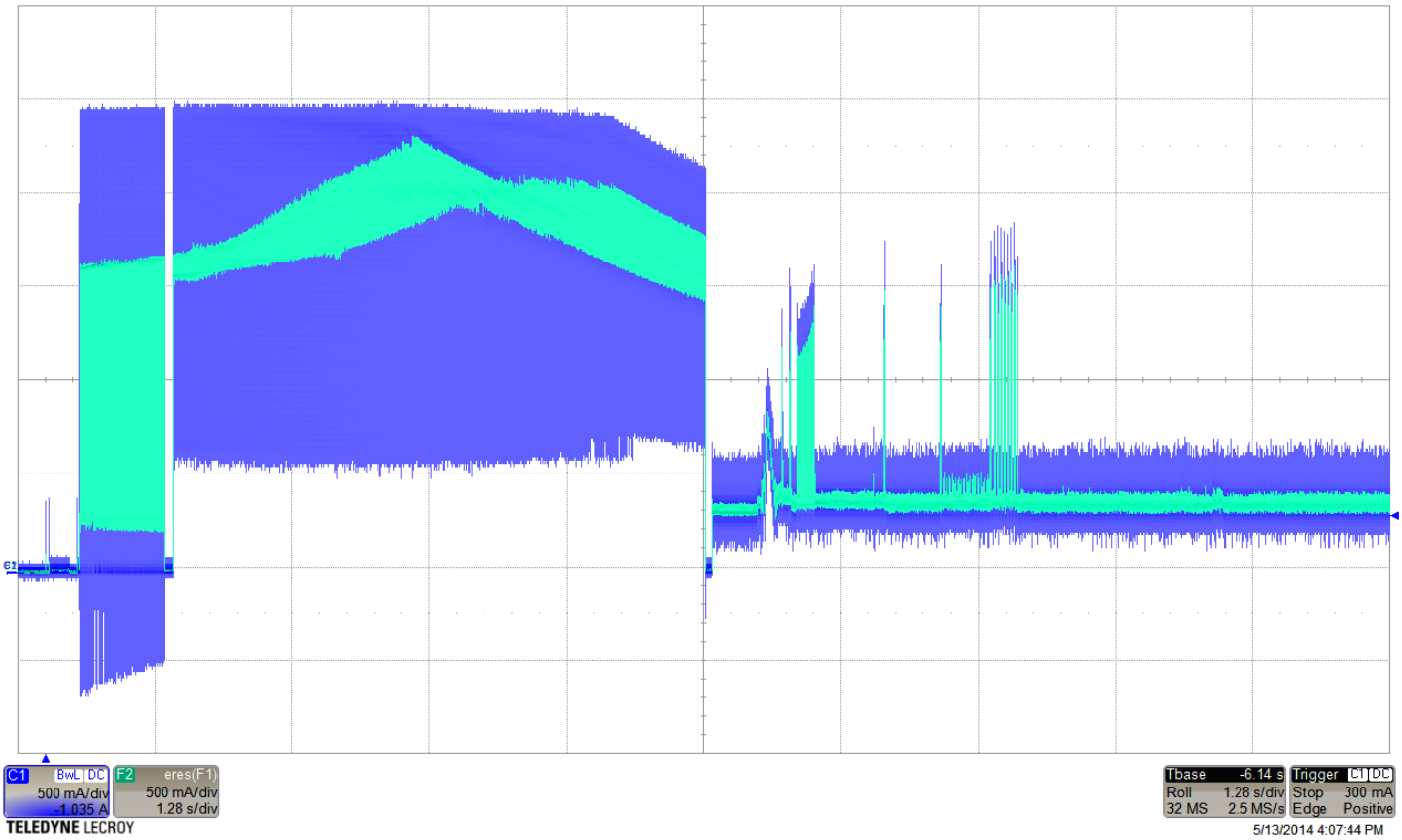

Figure 4. 4TB Typical 12V startup and operation current profile

2.5.1.3 Typical current profiles

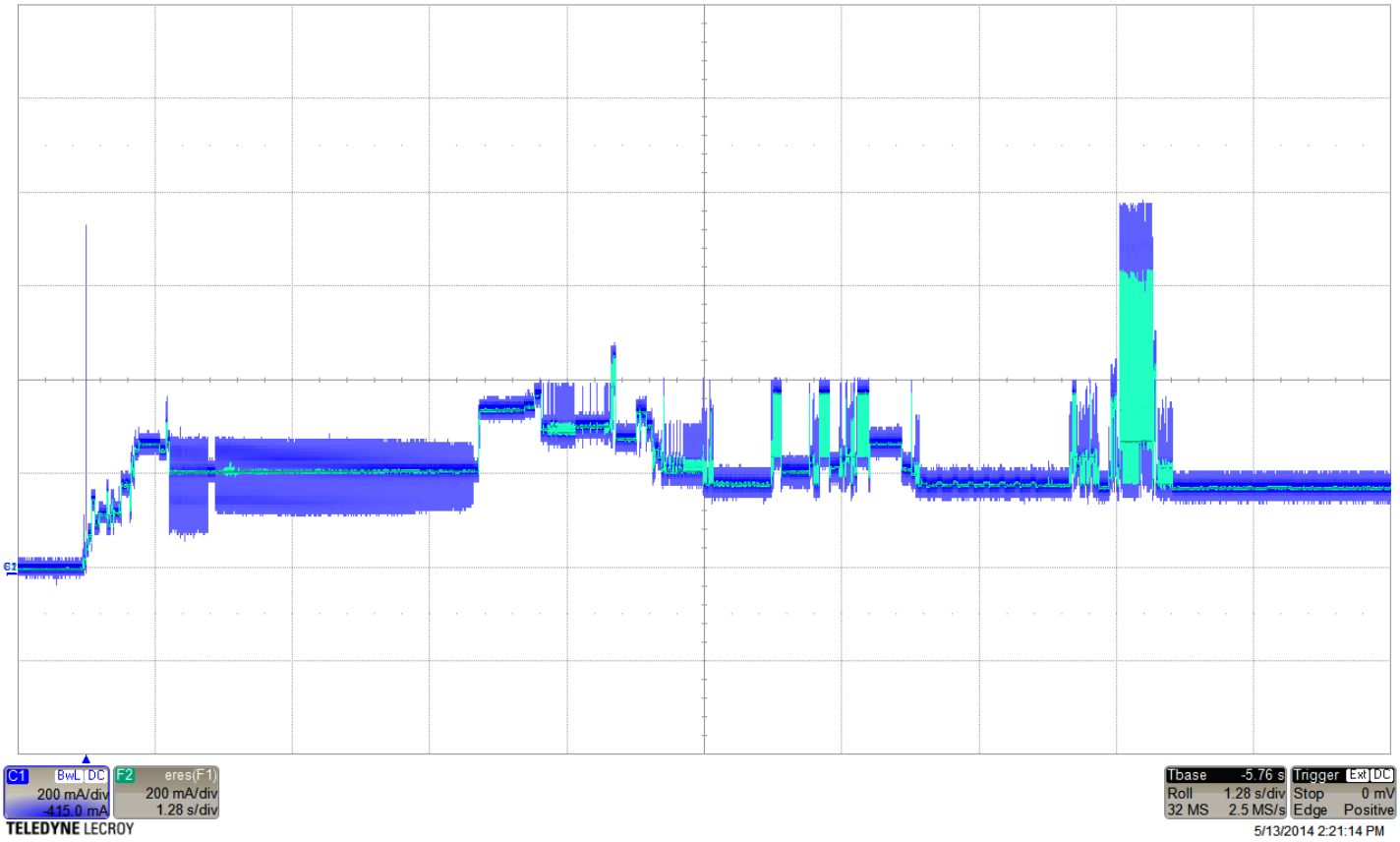

Figure 5. 2TB Typical 5V startup and operation current profile

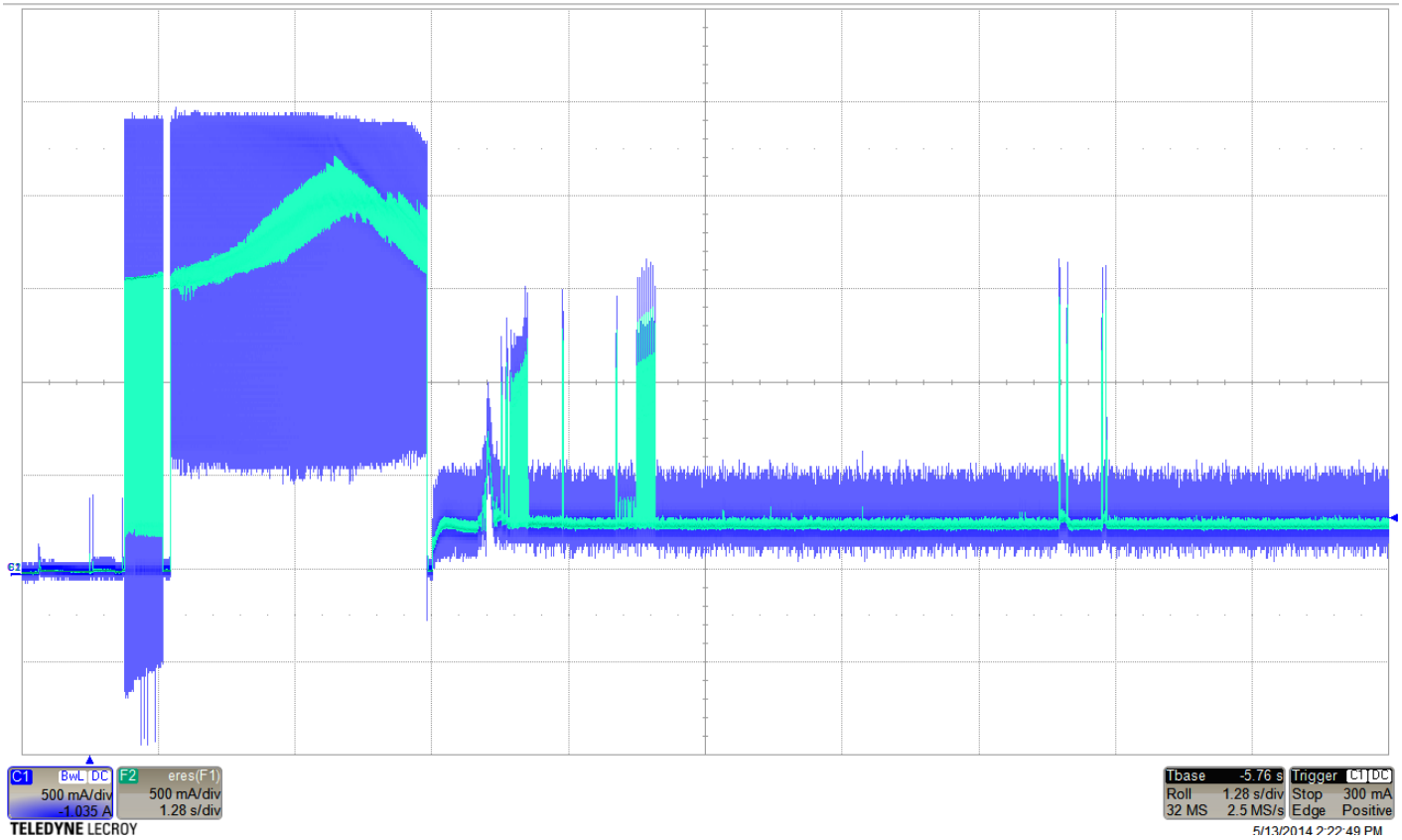

Figure 6. 2TB Typical 12V startup and operation current profile

2.5.2 Conducted noise

Input noise ripple is measured at the host system power supply across an equivalent 80-ohm resistive load on the +12 V line or an equivalent 15-ohm resistive load on the +5V line.

- Using 12V power, the drive is expected to operate with a maximum of 120mV peak-to-peak square-wave injected noise at up to 10MHz.
- Using 5V power, the drive is expected to operate with a maximum of 100mV peak-to-peak square-wave injected noise at up to 10MHz.

Note	Equivalent resistance is calculated by dividing the nominal voltage by the typical RMS read/write current.

2.5.3 Voltage tolerance

Voltage tolerance (including noise):

5V +10/ -5% 12V ± 10%

2.5.4 Extended Power Conditions - PowerChoice™

Utilizing the load/unload architecture a programmable power management interface is provided to tailor systems for reduced power consumption and performance requirements.

The table below lists the supported power conditions available in PowerChoice. Power conditions are ordered from highest power consumption (and shortest recovery time) to lowest power consumption (and longest recovery time) as follows: Idle_a power >= Idle_b power >= Idle_c power >= Standby_z power. The further users go down in the table, the more power savings is actualized. For example, Idle_b results in greater power savings than the Idle_a power condition. Standby results in the greatest power savings.

Power Condition Name	Power Condition ID	Description
Idle_a	81_H	Reduced electronics
Idle_b	82_H	Heads unloaded. Disks spinning at full RPM
Idle_c	83_H	Heads unloaded. Disks spinning at reduced RPM
Standby_z	00_H	Heads unloaded. Motor stopped (disks not spinning)

Each power condition has a set of current, saved and default settings. Default settings are not modifiable. Default and saved settings persist across power-on resets. The current settings do not persist across power-on resets. At the time of manufacture, the default, saved and current settings are in the Power Conditions log match.

PowerChoice is invoked using one of two methods

- Automatic power transitions which are triggered by expiration of individual power condition timers. These timer values may be customized and enabled using the Extended Power Conditions (EPC) feature set using the standardized Set Features command interface.
- Immediate host commanded power transitions may be initiated using an EPC Set Features "Go to Power Condition" sub-command to enter any supported power condition. Legacy power commands Standby Immediate and Idle Immediate also provide a method to directly transition the drive into supported power conditions.

PowerChoice exits power saving states under the following conditions

- Any command which requires the drive to enter the PM0: Active state (media access)
- Power on reset

PowerChoice provides the following reporting methods for tracking purposes

Check Power Mode Command

- Reports the current power state of the drive

Identify Device Command

- EPC Feature set supported flag
- EPC Feature enabled flag is set if at least one Idle power condition timer is enabled

Power Condition Log reports the following for each power condition
- Nominal recovery time from the power condition to active
- If the power condition is Supported, Changeable, and Savable
- Default enabled state, and timer value
- Saved enabled state, and timer value
- Current enabled state, and timer value

S.M.A.R.T. Read Data Reports
- Attribute 192 - Emergency Retract Count
- Attribute 193 - Load/Unload Cycle Count

PowerChoice Manufacture Default Power Condition Timer Values

Default power condition timer values have been established to assure product reliability and data integrity. A minimum timer value threshold of two minutes ensures the appropriate amount of background drive maintenance activities occur. Attempting to set a timer values less than the specified minimum timer value threshold will result in an aborted EPC "Set Power Condition Timer" subcommand.

Power Condition Name	Manufacturer Default Timer Values
Idle_a	2 min
Idle_b	4 min
Idle_c	10 min
Standby_z	15 min

Setting power condition timer values less than the manufacturer specified defaults or issuing the EPC "Go to Power Condition" subcommand at a rate exceeding the default timers may limit this products reliability and data integrity.

PowerChoice Supported Extended Power Condition Feature Subcommands

EPC Subcommand	Description
00_H	Restore Power Condition Settings
01_H	Go to Power Condition
02_H	Set Power Condition Timer
03_H	Set Power Condition State
04_H	Enable EPC Feature Set
05_H	Disable EPC Feature Set

PowerChoice Supported Extended Power Condition Identifiers

Power Condition Identifiers	Power Condition Name
00_H	Standby_z
$01 - 80_H$	Reserved
81_H	Idle_a
82_H	Idle_b
83_H	Idle_c
$84 - FE_H$	Reserved
FF_H	All EPC Power Conditions

2.6 Environmental limits

Temperature and humidity values experienced by the drive must be such that condensation does not occur on any drive part. Altitude and atmospheric pressure specifications are referenced to a standard day at 58.7°F (14.8°C).

Note	To maintain optimal performance drives should be run at nominal drive temperatures and humidity.

2.6.1 Temperature

a. Operating

41°F to 140°F (5°C to 60°C) drive case temperature range with a maximum temperature gradient of 36°F (20°C) per hour.

The maximum allowable drive case temperature is 140°F (60°C).

Air flow may be required to achieve consistent nominal case temperature values (see Section 3.4). To confirm that the required cooling is provided for the electronics and HDA, place the drive in its final mechanical configuration, and perform random write/read operations. After the temperatures stabilize, measure the case temperature of the drive. See Figure 7 for HDA temperature checkpoint.

b. Non-operating

–40° to 158°F (–40° to 70°C) package ambient with a maximum gradient of 36°F (20°C) per hour. This specification assumes that the drive is packaged in the shipping container designed by Seagate for use with drive.

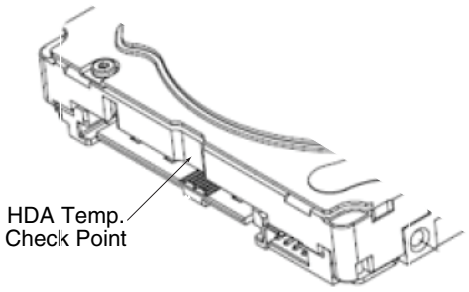

Figure 7. Location of the HDA temperature check point

Note	Image is for reference only, may not represent actual drive

2.6.2 Humidity

The values below assume that no condensation on the drive occurs. Maximum wet bulb temperature is 84.2°F (29°C).

2.6.2.1 Relative humidity

Operating:	5% to 95% non-condensing relative humidity with a maximum gradient of 20% per hour.
Nonoperating:	5% to 95% non-condensing relative humidity with a maximum gradient of 20% per hour.

2.6.3 Effective Altitude (sea level)

Operating:	–304.8 m to 3048 m (–1000 ft. to 10,000+ ft.)
Nonoperating:	–304.8 m to 12,192 m (–1000 ft. to 40,000+ ft.)

2.6.4 Shock

All shock specifications assume that the drive is mounted securely with the input shock applied at the drive mounting screws. Shock may be applied in the X, Y or Z axis.

2.6.4.1 Operating shock

These drives comply with the performance levels specified in this document when subjected to a maximum operating shock of 70 Gs (read) and 40 Gs (write) based on half-sine shock pulses of 2ms. Shocks should not be repeated more than two times per second.

2.6.4.2 Nonoperating shock

6TB models

The nonoperating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 250 Gs based on a nonrepetitive half-sine shock pulse of 2ms duration.

5, 4 and 2TB models

The nonoperating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 300 Gs based on a nonrepetitive half-sine shock pulse of 2ms duration.

2.6.5 Vibration

All vibration specifications assume that the drive is mounted securely with the input vibration applied at the drive mounting screws. Vibration may be applied in the X, Y or Z axis.

2.6.5.1 Operating vibration

The maximum vibration levels that the drive may experience while meeting the performance standards specified in this document are specified below.

5–22 Hz	0.25 Gs
22–350 Hz	0.50 Gs
350–500 Hz	0.25 Gs
20 - 1500Hz *(RROV)	12.5 rads/s^2 w/RVFF

* Rotary Random Operating Vibration

2.6.5.2 Nonoperating vibration

The maximum nonoperating vibration levels that the drive may experience without incurring physical damage or degradation in performance when subsequently put into operation are specified below.

10–500 Hz Linear Random	5.0 Grms ref

2.7 Acoustics

Drive acoustics are measured as overall A-weighted acoustic sound power levels (no pure tones). All measurements are consistent with ISO document 7779. Sound power measurements are taken under essentially free-field conditions over a reflecting plane. For all tests, the drive is oriented with the cover facing upward.

Note	For seek mode tests, the drive is placed in seek mode only. The number of seeks per second is defined by the following equation: (Number of seeks per second = 0.4 / (average latency + average access time

Table 5 Fluid Dynamic Bearing (FDB) motor acoustics

	Idle*	**Performance seek**
All models	2.8 bels (typ) 3.0 bels (max)	3.2 bels (typ) 3.4 bels (max)

*During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

2.8 Test for Prominent Discrete Tones (PDTs)

Seagate follows the ECMA-74 standards for measurement and identification of PDTs. An exception to this process is the use of the absolute threshold of hearing. Seagate uses this threshold curve (originated in ISO 389-7) to discern tone audibility and to compensate for the inaudible components of sound prior to computation of tone ratios according to Annex D of the ECMA-74 standards.

2.9 Electromagnetic immunity

When properly installed in a representative host system, the drive operates without errors or degradation in performance when subjected to the radio frequency (RF) environments defined in the following table:

Table 6 Radio frequency environments

Test	**Description**	**Performance level**	**Reference standard**
Electrostatic discharge	Contact, HCP, VCP: ± 4 kV; Air: ± 8 kV	B	EN 61000-4-2: 95
Radiated RF immunity	80 to 1000 MHz, 3 V/m, 80% AM with 1 kHz sine 900 MHz, 3 V/m, 50% pulse modulation @ 200 Hz	A	EN 61000-4-3: 96 ENV 50204: 95
Electrical fast transient	± 1 kV on AC mains, ± 0.5 kV on external I/O	B	EN 61000-4-4: 95
Surge immunity	± 1 kV differential, ± 2 kV common, AC mains	B	EN 61000-4-5: 95
Conducted RF immunity	150 kHz to 80 MHz, 3 Vrms, 80% AM with 1 kHz sine	A	EN 61000-4-6: 97
Voltage dips, interrupts	0% open, 5 seconds 0% short, 5 seconds 40%, 0.10 seconds 70%, 0.01 seconds	C C C B	EN 61000-4-11: 94

2.10 Reliability

2.10.1 Annualized Failure Rate (AFR) and Mean Time Between Failures (MTBF)

The production disk drive shall achieve an annualized failure-rate of 0.63% (MTBF of 1,400,000 hours) over a 5 year service life when used in Enterprise Storage field conditions as limited by the following:

- 8760 power-on hours per year.
- HDA temperature as reported by the drive <= 40°C
- Ambient wet bulb temp <= 26°C
- The AFR (MTBF) is a population statistic not relevant to individual units
- ANSI/ISA S71.04-2013 G2 classification levels and dust contamination to ISO 14644-1 Class 8 standards (as measured at the device)

The MTBF specification for the drive assumes the operating environment is designed to maintain nominal drive temperature and humidity. The rated MTBF is based upon a sustained drive temperature of up to 122°F (40°C) and wet bulb temperature up to 78.8°F (26°C). Occasional excursions in operating conditions between the rated MTBF conditions and the maximum drive operating conditions may occur without significant impact to the rated MTBF. However continual or sustained operation beyond the rated MTBF conditions will degrade the drive MTBF and reduce product reliability..

Nonrecoverable read errors	1 per 10^{15} bits read, max
Annualized Failure Rate (AFR)	0.63% (nominal power, 40°C case temperature)
Load unload cycles	600,000 cycles
Rated Workload	Average rate of <550TB/year The MTBF specification for the drive assumes the I/O workload does not exceed the Average Annualized Workload Rate of <550TB/year. Workloads exceeding the annualized rate may degrade the drive MTBF and impact product reliability. The Average Annualized Workload Rate is in units of TB per year, or TB per 8760 power on hours. Workload Rate = TB transferred * (8760 / recorded power on hours).
Warranty	To determine the warranty for a specific drive, use a web browser to access the following web page: http://www.seagate.com/support/warranty-and-replacements/. From this page, click on the “Check to see if the drive is under Warranty” link. The following are required to be provided: the drive serial number, model number (or part number) and country of purchase.The system will display the warranty information for the drive.
Preventive maintenance	None required.

2.11 Agency certification

2.11.1 Safety certification

These products are certified to meet the requirements of UL60950-1, CSA60950-1 and EN60950 and so marked as to the certify agency.

2.11.2 Electromagnetic compatibility

Hard drives that display the CE mark comply with the European Union (EU) requirements specified in the Electromagnetic Compatibility Directive (2004/108/EC) as put into place 20 July 2007. Testing is performed to the levels specified by the product standards for Information Technology Equipment (ITE). Emission levels are defined by EN 55022, Class B and the immunity levels are defined by EN 55024.

Drives are tested in representative end-user systems. Although CE-marked Seagate drives comply with the directives when used in the test systems, we cannot guarantee that all systems will comply with the directives. The drive is designed for operation inside a properly designed enclosure, with properly shielded I/O cable (if necessary) and terminators on all unused I/O ports. Computer manufacturers and system integrators should confirm EMC compliance and provide CE marking for their products.

Korean RRL

If these drives have the Korean Communications Commission (KCC) logo, they comply with paragraph 1 of Article 11 of the Electromagnetic Compatibility control Regulation and meet the Electromagnetic Compatibility (EMC) Framework requirements of the Radio Research Laboratory (RRL) Communications Commission, Republic of Korea.

These drives have been tested and comply with the Electromagnetic Interference/Electromagnetic Susceptibility (EMI/EMS) for Class B products. Drives are tested in a representative, end-user system by a Korean-recognized lab.

- Family name: Enterprise Capacity 3.5 HDD Serial ATA
- Certificate number: MSIP-REM-STX-EntCapHDD
- Date of Certification: 2014-March-14

Canada ICES-003

If this model has the ICES-003 Marking it complies with the Canadian Standard Association Standard CAN/CSA-CISPR 22-10, Information Technology Equipment - Radio Disturbance Characteristics - Limits and Methods of Measurement.

Australian RCM Mark

If this model has the RCM Marking it complies with the Australia/New Zealand Standard AS/NZ CISPR22 and meets the Electromagnetic Compatibility (EMC) Framework requirements of Australia's Radiocommunications Act.

2.11.3 FCC verification

These drives are intended to be contained solely within a personal computer or similar enclosure (not attached as an external device). As such, each drive is considered to be a subassembly even when it is individually marketed to the customer. As a subassembly, no Federal Communications Commission verification or certification of the device is required.

Seagate has tested this device in enclosures as described above to ensure that the total assembly (enclosure, disk drive, motherboard, power supply, etc.) does comply with the limits for a Class B computing device, pursuant to Subpart J, Part 15 of the FCC rules. Operation with noncertified assemblies is likely to result in interference to radio and television reception.

Radio and television interference. This equipment generates and uses radio frequency energy and if not installed and used in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception.

This equipment is designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television, which can be determined by turning the equipment on and off, users are encouraged to try one or more of the following corrective measures:

- Reorient the receiving antenna.
- Move the device to one side or the other of the radio or TV.
- Move the device farther away from the radio or TV.
- Plug the computer into a different outlet so that the receiver and computer are on different branch outlets.

If necessary, users should consult the dealer or an experienced radio/television technician for additional suggestions. Users may find helpful the following booklet prepared by the Federal Communications Commission: *How to Identify and Resolve Radio-Television Interference Problems*. This booklet is available from the Superintendent of Documents, U.S. Government Printing Office, Washington, DC 20402. Refer to publication number 004-000-00345-4.

2.12 Environmental protection

Seagate designs its products to meet environmental protection requirements worldwide, including regulations restricting certain chemical substances.

2.12.1 European Union Restriction of Hazardous Substances (RoHS) Directive

The European Union Restriction of Hazardous Substances (RoHS) Directive, restricts the presence of chemical substances, including Lead, Cadmium, Mercury, Hexavalent Chromium, PBB and PBDE, in electronic products, effective July 2006. This drive is manufactured with components and materials that comply with the RoHS Directive.

2.12.2 China Restriction of Hazardous Substances (RoHS) Directive 中国限制危险物品的指令

This product has an Environmental Protection Use Period (EPUP) of 20 years. The following table contains information mandated by China's "Marking Requirements for Control of Pollution Caused by Electronic Information Products" Standard.

该产品具有20年的环境保护使用周期 （EPUP）。 下表包含了中国 “电子产品所导致的污染的控制的记号要求” 所指定的信息。

Name of Parts 部件名称	Toxic or Hazardous Substances or Elements有毒有害物质或元素					
	Lead 铅 (Pb)	Mercury 汞 (Hg)	Cadmium 镉 (Cd)	Hexavalent Chromium 六价铬 (Cr6+)	Polybrominated Biphenyl 多溴联苯 (PBB)	Polybrominated Diphenyl Ether 多溴二苯醚 (PBDE)
PCBA	X	O	O	O	O	O
HDA	X	O	O	O	O	O

"O" indicates the hazardous and toxic substance content of the part (at the homogenous material level) is lower than the threshold defined by the China RoHS MCV Standard.

“O"表示该部件（于同类物品程度上）所含的危险和有毒物质低于中国RoHS MCV标准所定义的门槛值。

"X" indicates the hazardous and toxic substance content of the part (at the homogenous material level) is over the threshold defined by the China RoHS MCV Standard.

“X "表示该部件（于同类物品程度上）所含的危险和有毒物质超出中国RoHS MCV标准所定义的门槛值。

2.13 Corrosive environment

Seagate electronic drive components pass accelerated corrosion testing equivalent to 10 years exposure to light industrial environments containing sulfurous gases, chlorine and nitric oxide, classes G and H per ASTM B845. However, this accelerated testing cannot duplicate every potential application environment. Users should use caution exposing any electronic components to uncontrolled chemical pollutants and corrosive chemicals as electronic drive component reliability can be affected by the installation environment. The silver, copper, nickel and gold films used in Seagate products are especially sensitive to the presence of sulfide, chloride, and nitrate contaminants. Sulfur is found to be the most damaging. In addition, electronic components should never be exposed to condensing water on the surface of the printed circuit board assembly (PCBA) or exposed to an ambient relative humidity greater than 95%. Materials used in cabinet fabrication, such as vulcanized rubber, that can outgas corrosive compounds should be minimized or eliminated. The useful life of any electronic equipment may be extended by replacing materials near circuitry with sulfide-free alternatives.

2.14 Reference documents

Trusted Computing Group (TCG) Documents (apply to Self-Encrypting Drive models only)

TCG Storage Architecture Core Specification, Rev. 1.0
TCG Storage Security Subsystem Class Enterprise Specification, Rev. 1.0

In case of conflict between this document and any referenced document, this document takes precedence.

2.15 Product warranty

Beginning on the date of shipment to the customer and continuing for the period specified in the purchase contract, Seagate warrants that each product (including components and subassemblies) that fails to function properly under normal use due to defect in materials or workmanship or due to nonconformance to the applicable specifications will be repaired or replaced, at Seagate's option and at no charge to the customer, if returned by customer at customer's expense to Seagate's designated facility in accordance with Seagate's warranty procedure. Seagate will pay for transporting the repair or replacement item to the customer. For more detailed warranty information, refer to the standard terms and conditions of purchase for Seagate products on the purchase documentation.

The remaining warranty for a particular drive can be determined by calling Seagate Customer Service at 1-800-468-3472. Users can also determine remaining warranty using the Seagate web site (www.seagate.com). The drive serial number is required to determine remaining warranty information.

Shipping

When transporting or shipping a drive, use only a Seagate-approved container. Keep the original box. Seagate approved containers are easily identified by the Seagate Approved Package label. Shipping a drive in a non-approved container voids the drive warranty.

Seagate repair centers may refuse receipt of components improperly packaged or obviously damaged in transit. Contact the authorized Seagate distributor to purchase additional boxes. Seagate recommends shipping by an air-ride carrier experienced in handling computer equipment.

Storage

The maximum recommended storage period for the drive in a non-operational environment is 90 days. Drives should be stored in the original unopened Seagate shipping packaging whenever possible. Once the drive is removed from the Seagate original packaging the recommended maximum period between drive operation cycles is 30 days. During any storage period the drive non-operational temperature, humidity, wet bulb, atmospheric conditions, shock, vibration, magnetic and electrical field specifications should be followed.

Product repair and return information

Seagate customer service centers are the only facilities authorized to service Seagate drives. Seagate does not sanction any third-party repair facilities. Any unauthorized repair or tampering with the factory seal voids the warranty.

3.0 Configuring and mounting the drive

This section contains the specifications and instructions for configuring and mounting the drive.

3.1 Handling and static-discharge precautions

After unpacking, and before installation, the drive may be exposed to potential handling and electrostatic discharge (ESD) hazards. Observe the following standard handling and static-discharge precautions:

Caution	• Before handling the drive, put on a grounded wrist strap, or ground oneself frequently by touching the metal chassis of a computer that is plugged into a grounded outlet. Wear a grounded wrist strap throughout the entire installation procedure. • Handle the drive by its edges or frame *only*. • The drive is extremely fragile—handle it with care. Do not press down on the drive top cover. • Always rest the drive on a padded, antistatic surface until mounting it in the computer. • Do not touch the connector pins or the printed circuit board. • Do not remove the factory-installed labels from the drive or cover them with additional labels. Removal voids the warranty. Some factory-installed labels contain information needed to service the drive. Other labels are used to seal out dirt and contamination.

3.2 Configuring the drive

Each drive on the Serial ATA interface connects point-to-point with the Serial ATA host adapter. There is no master/slave relationship because each drive is considered a master in a point-to-point relationship. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both “masters” on two separate ports. Both drives behave as if they are Device 0 (master) devices.

3.3 Serial ATA cables and connectors

The Serial ATA interface cable consists of four conductors in two differential pairs, plus three ground connections. The cable size may be 30 to 26 AWG with a maximum length of one meter (39.37 in). See Table 7 for connector pin definitions. Either end of the SATA signal cable can be attached to the drive or host.

For direct backplane connection, the drive connectors are inserted directly into the host receptacle. The drive and the host receptacle incorporate features that enable the direct connection to be hot pluggable and blind mateable.

For installations which require cables, users can connect the drive as illustrated in Figure 8.

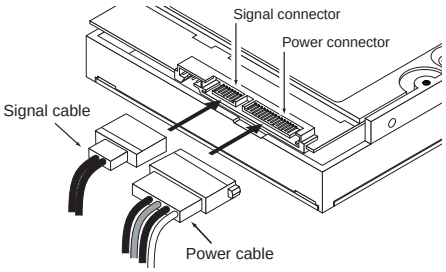

Figure 8. Attaching SATA cabling

Each cable is keyed to ensure correct orientation. Enterprise Capacity 3.5 HDD Serial ATA drives support latching SATA connectors.

3.4 Drive mounting

Users can mount the drive in any orientation using four screws in the side-mounting holes or four screws in the bottom-mounting holes. See Figure 10 and 11 for drive mounting dimensions. Follow these important mounting precautions when mounting the drive:

- Allow a minimum clearance of 0.030 in (0.76mm) around the entire perimeter of the drive for cooling.
- Use only 6-32 UNC mounting screws.
- The screws should be inserted no more than 0.150 in (3.81mm) into the bottom or side mounting holes.
- Do not overtighten the mounting screws (maximum torque: 6 in-lb).
- Do not cover breather hole on top cover.

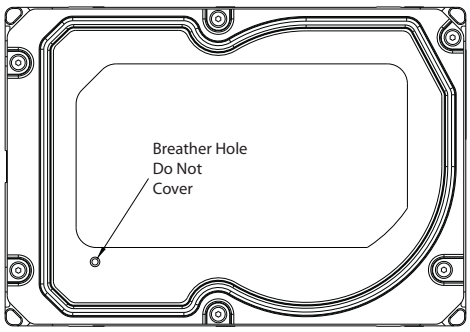

Figure 9. Breather hole location - top cover

3.4.1 Mechanical specifications

Refer to Figure 10 and 11 for detailed mounting configuration dimensions. See Section 3.4, “Drive mounting.”

Weight:	6TB & ST5000NM0084 models	1.72 lb	780 g
	4TB models	1.50 lb	680 g
	2TB models	1.34 lb	610 g

Note	These dimensions conform to the Small Form Factor Standard documented in SFF-8301 and SFF-8323, found at www.sffcommittee.org

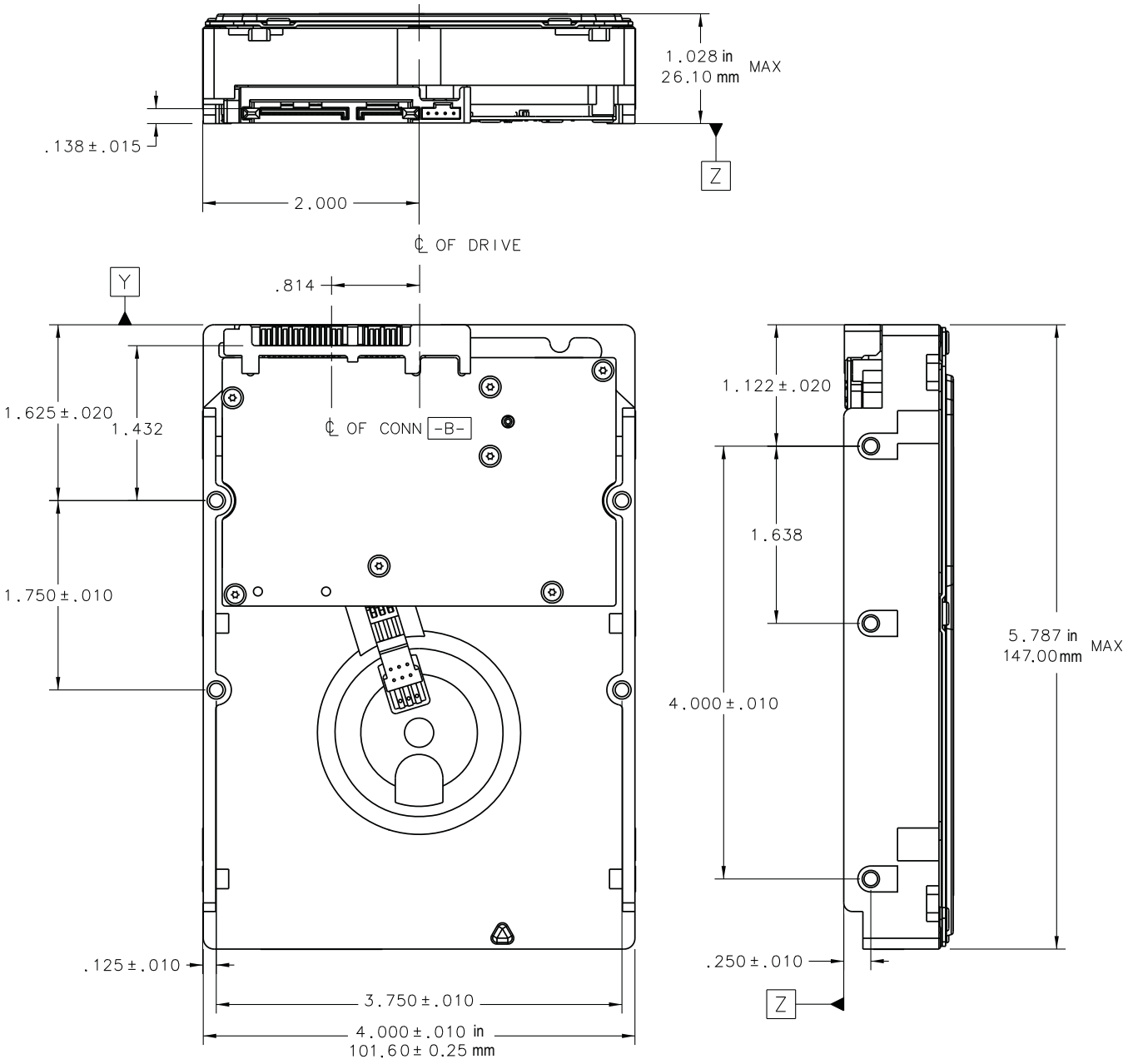

Figure 10. Mounting configuration dimensions (2TB & 4TB)

Note	The image is for mechanical dimension reference only and may not represent the actual drive.

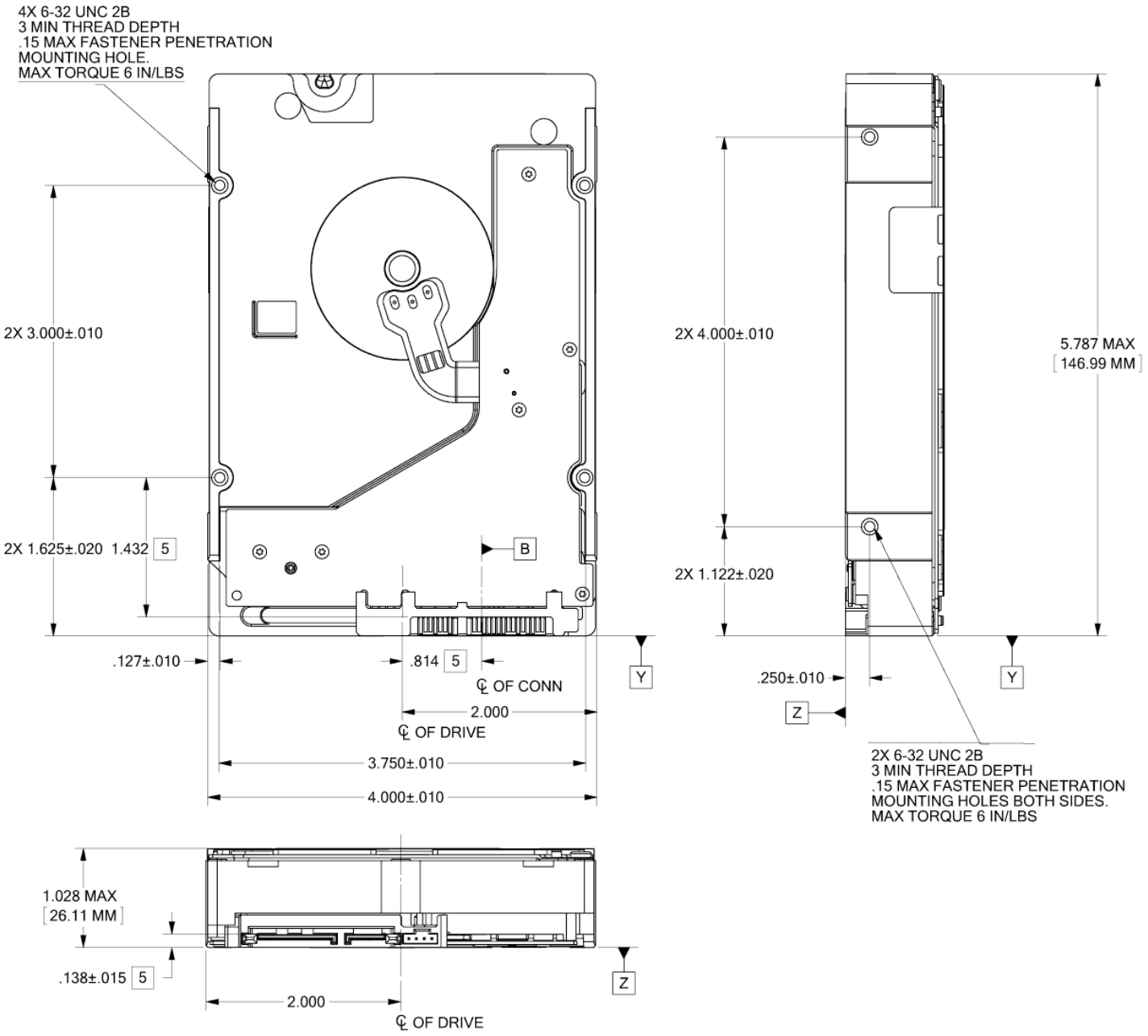

Figure 11. Mounting configuration dimensions (6TB models & ST5000NM0084)

Note	The image is for mechanical dimension reference only and may not represent the actual drive.

4.0 About FIPS

The Federal Information Processing Standard (FIPS) Publication 140-2 is a U.S. Government Computer Security Standard used to accredit cryptographic modules. It is titled 'Security Requirements for Cryptographic Modules (FIPS PUB 140-2)' and is issued by the National Institute of Standards and Technology (NIST).

Purpose

This standard specifies the security requirements that will be satisfied by a cryptographic module utilized within a security system protecting sensitive but unclassified information. The standard provides four increasing, qualitative levels of security: Level 1, Level 2, Level 3 and Level 4. These levels are intended to cover the wide range of potential applications and environments in which cryptographic modules may be employed.

Seagate Enterprise SEDs

The SEDs referenced in this Product Manual have been validated by CMVP and have been thoroughly tested by a NVLAP accredited lab to satisfy FIPS 140-2 Level 2 requirements. In order to operate in FIPS Approved Mode of Operation, these SEDs require security initialization. For more information, refer to 'Security Rules' section in the 'Security Policy' document uploaded on the NIST website. To reference the product certification visit - http://csrc.nist.gov/groups/STM/cmvp/documents/140-1/1401vend.htm and search for "Seagate".

Level 2 security

Security Level 2 enhances the physical security mechanisms of a Security Level 1 cryptographic module by adding the requirement for tamper-evidence, which includes the use of tamper-evident coatings or seals on removable covers of the module. Tamper-evident coatings or seals are placed on a cryptographic module so that the coating or seal must be broken to attain physical access to the critical security parameters (CSP) within the module. Tamper-evident seals are placed on covers to protect against unauthorized physical access. In addition Security Level 2 requires, at a minimum, role-based authentication in which a cryptographic module authenticates the authorization of an operator to assume a specific role and perform a corresponding set of services.

Figure 12. Example of FIPS tamper evidence labels.

Note	Image is for reference only, may not represent actual drive

5.0 About self-encrypting drives

Self-encrypting drives (SEDs) offer encryption and security services for the protection of stored data, commonly known as “protection of data at rest.” These drives are compliant with the Trusted Computing Group (TCG) Enterprise Storage Specifications as detailed in Section 2.14.

The Trusted Computing Group (TCG) is an organization sponsored and operated by companies in the computer, storage and digital communications industry. Seagate’s SED models comply with the standards published by the TCG.

To use the security features in the drive, the host must be capable of constructing and issuing the following two ATA commands:

- Trusted Send
- Trusted Receive

These commands are used to convey the TCG protocol to and from the drive in their command payloads.

5.1 Data encryption

Encrypting drives use one inline encryption engine for each port, employing AES-256 data encryption in Cipher Block Chaining (CBC) mode to encrypt all data prior to being written on the media and to decrypt all data as it is read from the media. The encryption engines are always in operation and cannot be disabled.

The 32-byte Data Encryption Key (DEK) is a random number which is generated by the drive, never leaves the drive, and is inaccessible to the host system. The DEK is itself encrypted when it is stored on the media and when it is in volatile temporary storage (DRAM) external to the encryption engine. A unique data encryption key is used for each of the drive's possible16 data bands (see Section 5.5).

5.2 Controlled access

The drive has two security providers (SPs) called the "Admin SP" and the "Locking SP." These act as gatekeepers to the drive security services. Security-related commands will not be accepted unless they also supply the correct credentials to prove the requester is authorized to perform the command.

5.2.1 Admin SP

The Admin SP allows the drive's owner to enable or disable firmware download operations (see Section 5.4). Access to the Admin SP is available using the SID (Secure ID) password or the MSID (Manufacturers Secure ID) password.

5.2.2 Locking SP

The Locking SP controls read/write access to the media and the cryptographic erase feature. Access to the Locking SP is available using the BandMasterX or EraseMaster passwords. Since the drive owner can define up to 16 data bands on the drive, each data band has its own password called BandMasterX where X is the number of the data band (0 through 15).

5.2.3 Default password

When the drive is shipped from the factory, all passwords are set to the value of MSID. This 32-byte random value can only be read by the host electronically over the interface. After receipt of the drive, it is the responsibility of the owner to use the default MSID password as the authority to change all other passwords to unique owner-specified values.

5.3 Random number generator (RNG)

The drive has a 32-byte hardware RNG that it is uses to derive encryption keys or, if requested to do so, to provide random numbers to the host for system use, including using these numbers as Authentication Keys (passwords) for the drive's Admin and Locking SPs.

5.4 Drive locking

In addition to changing the passwords, as described in Section 5.2.3, the owner should also set the data access controls for the individual bands.

The variable "LockOnReset" should be set to "PowerCycle" to ensure that the data bands will be locked if power is lost. In addition "ReadLockEnabled" and "WriteLockEnabled" must be set to true in the locking table in order for the bands "LockOnReset" setting of "PowerCycle" to actually lock access to the band when a "PowerCycle" event occurs. This scenario occurs if the drive is removed from its cabinet. The drive will not honor any data read or write requests until the bands have been unlocked. This prevents the user data from being accessed without the appropriate credentials when the drive has been removed from its cabinet and installed in another system.

When the drive is shipped from the factory, the firmware download port is unlocked.

5.5 Data bands

When shipped from the factory, the drive is configured with a single data band called Band 0 (also known as the Global Data Band) which comprises LBA 0 through LBA max. The host may allocate Band1 by specifying a start LBA and an LBA range. The real estate for this band is taken from the Global Band. An additional 14 Data Bands may be defined in a similar way (Band2 through Band15) but before these bands can be allocated LBA space, they must first be individually enabled using the EraseMaster password.

Data bands cannot overlap but they can be sequential with one band ending at LBA (x) and the next beginning at LBA (x+1).

Each data band has its own drive-generated encryption key and its own user-supplied password. The host may change the Encryption Key (see Section 5.6) or the password when required. The bands should be aligned to 4K LBA boundaries.

5.6 Cryptographic erase

A significant feature of SEDs is the ability to perform a cryptographic erase. This involves the host telling the drive to change the data encryption key for a particular band. Once changed, the data is no longer recoverable since it was written with one key and will be read using a different key. Since the drive overwrites the old key with the new one, and keeps no history of key changes, the user data can never be recovered. This is tantamount to an instantaneous data erase and is very useful if the drive is to be scrapped or redispositioned.

5.7 Authenticated firmware download

In addition to providing a locking mechanism to prevent unwanted firmware download attempts, the drive also only accepts download files which have been cryptographically signed by the appropriate Seagate Design Center.

Three conditions must be met before the drive will allow the download operation:

1. The download must be an SED file. A standard (base) drive (non-SED) file will be rejected.
2. The download file must be signed and authenticated.
3. As with a non-SED drive, the download file must pass the acceptance criteria for the drive. For example it must be applicable to the correct drive model, and have compatible revision and customer status.

5.8 Power requirements

The standard drive models and the SED drive models have identical hardware, however the security and encryption portion of the drive controller ASIC is enabled and functional in the SED models. This represents a small additional drain on the 5V supply of about 30mA and a commensurate increase of about 150mW in power consumption. There is no additional drain on the 12V supply. See the tables in Section 2.5 for power requirements on the standard (non-SED) drive models.

5.9 Supported commands

The SED models support the following two commands in addition to the commands supported by the standard (non-SED) models as listed in Table 8:

- Trusted Send (5Eh) or Trusted Send DMA (5Fh)
- Trusted Receive (5Ch) or Trusted Receive DMA (5D)

5.10 RevertSP

SED models will support the RevertSP feature which erases all data in all bands on the device and returns the contents of all SPs (Security Providers) on the device to their original factory state. In order to execute the RevertSP method the unique PSID (Physical Secure ID) printed on the drive label must be provided. PSID is not electronically accessible and can only be manually read from the drive label or scanned in via the 2D barcode.

5.11 ATA Security Erase Unit Command on SED SATA drives

The ATA SECURITY ERASE UNIT command shall support both the Normal and Enhanced erase modes with the following modifications/additions:

- Normal Erase: Normal erase shall be accomplished by changing the media encryption key for the drive followed by an overwrite operation that repeatedly writes a single sector containing random data to the entire drive. The write operation shall bypass the media encryption. On reading back the overwritten sectors, the host will receive a decrypted version, using the new encryption key, of the random data sector (the returned data will not match what was written).
- Enhanced Erase: Enhanced erase shall be accomplished by changing the media encryption key for the drive.

5.12 Sanitize Device - CRYPTO SCRAMBLE EXT

This command cryptographically erases all user data on the drive by destroying the current data encryption key and replacing it with a new data encryption key randomly generated by the drive. Sanitize Device is a command field B4h and Feature field 0011h (CRYPTO SCRAMBLE EXT).

The drive shall support the Sanitize Feature Set as defined in ANSI/INCITS ACS-2 with the exceptions and/or modifications described in this section.

The drive shall not support the OVERWRITE EXT and BLOCK ERASE EXT sub-commands.

Support of the SANITIZE FREEZE LOCK EXT command shall be determined on a customer-specific basis. OEM drives shall support the command.

6.0 Serial ATA (SATA) interface

These drives use the industry-standard Serial ATA interface that supports FIS data transfers. It supports ATA programmed input/output (PIO) modes 0–4; multiword DMA modes 0–2, and Ultra DMA modes 0–6.

For detailed information about the Serial ATA interface, refer to the “Serial ATA: High Speed Serialized AT Attachment” specification.

6.1 Hot-Plug compatibility

Enterprise Capacity 3.5 HDD Serial ATA drives incorporate connectors which enable users to hot plug these drives in accordance with the Serial ATA Revision 3.2 specification. This specification can be downloaded from www.serialata.org.

Caution:

The drive motor must come to a complete stop **(Ready to spindle stop time indicated in Section 2.4)** prior to changing the plane of operation. This time is required to insure data integrity.

6.2 Serial ATA device plug connector pin definitions

Table 7 summarizes the signals on the Serial ATA interface and power connectors.

Table 7 Serial ATA connector pin definitions

Segment	Pin	Function	Definition
Signal	S1	Ground	2nd mate
	S2	A+	Differential signal pair A from Phy
	S3	A-	
	S4	Ground	2nd mate
	S5	B-	Differential signal pair B from Phy
	S6	B+	
	S7	Ground	2nd mate
Key and spacing separate signal and power segments			
Power	P1	V_{33}	3.3V power
	P2	V_{33}	3.3V power
	P3	V_{33}	3.3V power, pre-charge, 2nd mate
	P4	Ground	1st mate
	P5	Ground	2nd mate
	P6	Ground	2nd mate
	P7	V_5	5V power, pre-charge, 2nd mate
	P8	V_5	5V power
	P9	V_5	5V power
	P10	Ground	2nd mate
	P11	Ground or LED signal	If grounded, drive does not use deferred spin
	P12	Ground	1st mate.
	P13	V_{12}	12V power, pre-charge, 2nd mate
	P14	V_{12}	12V power
	P15	V_{12}	12V power

Notes:

1. All pins are in a single row, with a 1.27mm (0.050”) pitch.
2. The comments on the mating sequence apply to the case of backplane blindmate connector only. In this case, the mating sequences are:
   - the ground pins P4 and P12.
   - the pre-charge power pins and the other ground pins.
   - the signal pins and the rest of the power pins.
3. There are three power pins for each voltage. One pin from each voltage is used for pre-charge when installed in a blindmate backplane configuration.
4. All used voltage pins (V_x) must be terminated.

6.3 Supported ATA commands

The following table lists Serial ATA standard commands that the drive supports. For a detailed description of the ATA commands, refer to the Serial ATA: High Speed Serialized AT Attachment specification. See “S.M.A.R.T. commands” on page 37.for details and subcommands used in the S.M.A.R.T. implementation.

Table 8 Supported ATA commands

Command name	Command code (in hex)
Accessible Max Address Configuration	
Get Native Max Address Ext	78_H / 0000_H
Set Accessible Max Address Ext	78_H / 0001_H
Freeze Accessible Max Address Ext	78_H / 0002_H
Check Power Mode	$E5_H$
Download Microcode	92_H
Execute Device Diagnostics	90_H
Flush Cache	$E7_H$
Flush Cache Extended	EA_H
Identify Device	EC_H
Idle	$E3_H$
Idle Immediate	$E1_H$
NoP	00_H
Read Buffer	$E4_H$
Read Buffer DMA	$E9_H$
Read DMA	$C8_H$
Read DMA Extended	25_H
Read FPDMA Queued	60_H
Read Log DMA Ext	47_H
Read Log Ext	$2F_H$
Read Multiple	$C4_H$
Read Multiple Extended	29_H
Read Sectors	20_H
Read Sectors Extended	24_H
Read Sectors Without Retries	21_H
Read Verify Sectors	40_H
Read Verify Sectors Extended	42_H

Command name	Command code (in hex)
Read Verify Sectors Without Retries	41_H
Request Sense Data Ext	$0B_H$
Sanitize Device - Overwrite Ext	$B4_H$ / 0014_H
Sanitize Device - Freeze Lock Ext	$B4_H$ / 0020_H
Sanitize Device - Status Ext	$B4_H$ / 0000_H
Security Disable Password	$F6_H$
Security Erase Prepare	$F3_H$
Security Erase Unit	$F4_H$
Security Freeze	$F5_H$
Security Set Password	$F1_H$
Security Unlock	$F2_H$
Seek	70_H
Set Date & Time Ext	77_H
Set Features	EF_H
Set Multiple Mode	$C6_H$
Sleep	$E6_H$
S.M.A.R.T. Disable Operations	$B0_H$ / $D9_H$
S.M.A.R.T. Enable/Disable Autosave	$B0_H$ / $D2_H$
S.M.A.R.T. Enable Operations	$B0_H$ / $D8_H$
S.M.A.R.T. Execute Offline	$B0_H$ / $D4_H$
S.M.A.R.T. Read Attribute Thresholds	$B0_H$ / $D1_H$
S.M.A.R.T. Read Data	$B0_H$ / $D0_H$
S.M.A.R.T. Read Log Sector	$B0_H$ / $D5_H$
S.M.A.R.T. Return Status	$B0_H$ / DA_H
S.M.A.R.T. Save Attribute Values	$B0_H$ / $D3_H$
S.M.A.R.T. Write Log Sector	$B0_H$ / $D6_H$
Standby	$E2_H$
Standby Immediate	$E0_H$
Trusted Send	$5E_H$ (SED drives only)
Trusted Send DMA	$5F_H$ (SED drives only)
Trusted Receive	$5C_H$ (SED drives only)
Trusted Receive DMA	$5D_H$ (SED drives only)
Write Buffer	$E8_H$
Write Buffer DMA	EB_H
Write DMA	CA_H
Write DMA Extended	35_H
Write DMA FUA Extended	$3D_H$
Write FPDMA Queued	61_H
Write Log DMA Ext	57_H
Write Log Extended	$3F_H$
Write Multiple	$C5_H$
Write Multiple Extended	39_H
Write Multiple FUA Extended	CE_H

Command name	Command code (in hex)
Write Sectors	30_H
Write Sectors Without Retries	31_H
Write Sectors Extended	34_H
Write Uncorrectable	45_H

6.3.1 Identify Device command

The Identify Device command (command code EC_H) transfers information about the drive to the host following power up. The data is organized as a single 512-byte block of data, whose contents are shown in Table 8 on page 30. All reserved bits or words should be set to zero. Parameters listed with an "x" are drive-specific or vary with the state of the drive. See Section 2.0 on page 4 for default parameter settings.

The following commands contain drive-specific features that may not be included in the Serial ATA specification.

Word	Description	Value
0	Configuration information: • Bit 15: 0 = ATA; 1 = ATAPI • Bit 7: removable media • Bit 6: removable controller • Bit 0: reserved	$0C5A_H$
1	Number of logical cylinders	16,383
2	ATA-reserved	0000_H
3	Number of logical heads	16
4	Retired	0000_H
5	Retired	0000_H
6	Number of logical sectors per logical track: 63	$003F_H$
7–9	Retired	0000_H
10–19	Serial number: (20 ASCII characters, 0000_H = none)	ASCII
20	Retired	0000_H
21	Retired	0400_H
22	Obsolete	0000_H
23–26	Firmware revision (8 ASCII character string, padded with blanks to end of string)	x.xx
27–46	Drive model number: (40 ASCII characters, padded with blanks to end of string)	
47	(Bits 7–0) Maximum sectors per interrupt on Read multiple and Write multiple (16)	8010_H
48	Trusted computing feature set options	4001_H
49	Standard Standby timer, IORDY supported and may be disabled	$2F00_H$
50	ATA-reserved	0000_H
51	PIO data-transfer cycle timing mode	0200_H
52	Retired	0200_H
53	Words 54–58, 64–70 and 88 are valid	0007_H
54	Number of current logical cylinders	$xxxx_H$
55	Number of current logical heads	$xxxx_H$
56	Number of current logical sectors per logical track	$xxxx_H$
57–58	Current capacity in sectors	$xxxx_H$
59	Number of sectors transferred during a Read Multiple or Write Multiple command	$xxxx_H$

Word	Description	Value
60–61	Total number of user-addressable LBA sectors available (see Section 2.2 for related information) *Note: The maximum value allowed in this field is: 0FFFFFFFh (268,435,455 sectors, 137GB). Drives with capacities over 137GB will have 0FFFFFFFh in this field and the actual number of user-addressable LBAs specified in words 100-103. This is required for drives that support the 48-bit addressing feature.	0FFFFFFFh*
62	Retired	0000_H
63	Multiword DMA active and modes supported (see note following this table)	$xx07_H$
64	Advanced PIO modes supported (modes 3 and 4 supported)	0003_H
65	Minimum multiword DMA transfer cycle time per word (120 ns)	0078_H
66	Recommended multiword DMA transfer cycle time per word (120 ns)	0078_H
67	Minimum PIO cycle time without IORDY flow control (240 ns)	0078_H
68	Minimum PIO cycle time with IORDY flow control (120 ns)	0078_H
69	Additional supported	00008_H
70–74	ATA-reserved	0000_H
75	Queue depth	$001F_H$
76	Serial ATA capabilities	$8D0E_H$
77	Reserved for future Serial ATA definition	$xxxx_H$
78	Serial ATA features supported	$xxxx_H$
79	Serial ATA features enabled	$xxxx_H$
80	Major version number	$03F0_H$
81	Minor version number	0000_H
82	Command sets supported	$306B_H$
83	Command sets supported	7561_H
84	Command sets support extension (see note following this table)	6163_H
85	Command sets enabled	3069_H
86	Command sets enabled	$B401_H$
87	Command sets enable extension	6163_H
88	Ultra DMA support and current mode (see note following this table)	$007F_H$
89	Security erase time	$xxxx_H$
90	Enhanced security erase time	$xxxx_H$
92	Master password revision code	$FFFE_H$
93	Hardware reset value	$xxxx_H$
95–99	ATA-reserved	0000_H

Word	Description	Value
100–103	Total number of user-addressable LBA sectors available (see Section 2.2 for related information). These words are required for drives that support the 48-bit addressing feature. Maximum value: 0000FFFFFFFFFFFFh.	ST6000NM0024 = 11,721,045,168 ST6000NM0044 = 11,721,045,168 ST6000NM0084 = 11,721,045,168 ST5000NM0084 = 9,767,541,168 ST4000NM0024 = 7,814,037,168 ST4000NM0044 = 7,814,037,168 ST2000NM0024 = 3,907,029,168 ST2000NM0044 = 3,907,029,168 ST6000NM0004 = 1,465,130,646 ST6000NM0064 = 1,465,130,646 ST6000NM0094 = 1,465,130,646 ST4000NM0004 = 976,754,646 ST4000NM0064 = 976,754,646 ST2000NM0004 = 488,378,646 ST2000NM0064 = 488,378,646
104–105	ATA-reserved	0000_H
106	Physical/Logical sector size	6003_H
107	ATA-reserved	0000_H
108–111	The mandatory value of the world wide name (WWN) for the drive. NOTE: This field is valid if word 84, bit 8 is set to 1 indicating 64-bit WWN support.	Each drive will have a unique value.
112–118	ATA-reserved	0000_H
119	Commands and feature sets supported	$410E_H$
120	Commands and feature sets supported or enabled	$409C_H$
121-127	ATA-reserved	0000_H
128	Security status	0021_H
129–159	Seagate-reserved	$xxxx_H$
160–205	ATA-reserved	0000_H
206	SCT Command Transport command set. If bit 0 is set to one, then the device supports SCT Command Transport. Bits 7:2 indicate individual SCT feature support.	$xxBD_H$
207-254	ATA-reserved	0000_H
255	Integrity word	$xxA5_H$

Note	See the bit descriptions below for words 63, 84, and 88 of the Identify Drive data.

Description (if bit is set to 1)		
	Bit	**Word 63**
	0	Multiword DMA mode 0 is supported.
	1	Multiword DMA mode 1 is supported.
	2	Multiword DMA mode 2 is supported.
	8	Multiword DMA mode 0 is currently active.
	9	Multiword DMA mode 1 is currently active.
	10	Multiword DMA mode 2 is currently active.
	Bit	**Word 84**
	0	SMART error logging is supported.
	1	SMART self-test is supported.
	2	Media serial number is supported.
	3	Media Card Pass Through Command feature set is supported.

	4	Streaming feature set is supported.
	5	GPL feature set is supported.
	6	WRITE DMA FUA EXT and WRITE MULTIPLE FUA EXT commands are supported.
	7	WRITE DMA QUEUED FUA EXT command is supported.
	8	64-bit World Wide Name is supported.
	9-10	Obsolete.
	11-12	Reserved for TLC.
	13	IDLE IMMEDIATE command with IUNLOAD feature is supported.
	14	Shall be set to 1.
	15	Shall be cleared to 0.
	Bit	**Word 88**
	0	Ultra DMA mode 0 is supported.
	1	Ultra DMA mode 1 is supported.
	2	Ultra DMA mode 2 is supported.
	3	Ultra DMA mode 3 is supported.
	4	Ultra DMA mode 4 is supported.
	5	Ultra DMA mode 5 is supported.
	6	Ultra DMA mode 6 is supported.
	8	Ultra DMA mode 0 is currently active.
	9	Ultra DMA mode 1 is currently active.
	10	Ultra DMA mode 2 is currently active.
	11	Ultra DMA mode 3 is currently active.
	12	Ultra DMA mode 4 is currently active.
	13	Ultra DMA mode 5 is currently active.
	14	Ultra DMA mode 6 is currently active.

6.3.2 Set Features command

This command controls the implementation of various features that the drive supports. When the drive receives this command, it sets BSY, checks the contents of the Features register, clears BSY and generates an interrupt. If the value in the register does not represent a feature that the drive supports, the command is aborted. Power-on default has the read look-ahead and write caching features enabled. The acceptable values for the Features register are defined as follows

Table 9 Set Features command values

02_H	Enable write cache *(default).*
03_H	Set transfer mode (based on value in Sector Count register). Sector Count register values: 00_H Set PIO mode to default (PIO mode 2). 01_H Set PIO mode to default and disable IORDY (PIO mode 2). 08_H PIO mode 0 09_H PIO mode 1 $0A_H$ PIO mode 2 $0B_H$ PIO mode 3 $0C_H$ PIO mode 4 *(default)* 20_H Multiword DMA mode 0 21_H Multiword DMA mode 1 22_H Multiword DMA mode 2 40_H Ultra DMA mode 0 41_H Ultra DMA mode 1 42_H Ultra DMA mode 2 43_H Ultra DMA mode 3 44_H Ultra DMA mode 4 45_H Ultra DMA mode 5 46_H Ultra DMA mode 6
10_H	Enable use of SATA features
55_H	Disable read look-ahead (read cache) feature.
82_H	Disable write cache
90_H	Disable use of SATA features
AA_H	Enable read look-ahead (read cache) feature *(default).*
$F1_H$	Report full capacity available

Note	At power-on, or after a hardware or software reset, the default values of the features are as indicated above.

6.3.3 S.M.A.R.T. commands

S.M.A.R.T. provides near-term failure prediction for disk drives. When S.M.A.R.T. is enabled, the drive monitors predetermined drive attributes that are susceptible to degradation over time. If self-monitoring determines that a failure is likely, S.M.A.R.T. makes a status report available to the host. Not all failures are predictable. S.M.A.R.T. predictability is limited to the attributes the drive can monitor. For more information on S.M.A.R.T. commands and implementation, see the *Draft ATA-5 Standard.*

SeaTools diagnostic software activates a built-in drive self-test (DST S.M.A.R.T. command for $D4_H$) that eliminates unnecessary drive returns. The diagnostic software ships with all new drives and is also available at: http://www.seagate.com/support/downloads/seatools/.

This drive is shipped with S.M.A.R.T. features disabled. Users must have a recent BIOS or software package that supports S.M.A.R.T. to enable this feature. The table below shows the S.M.A.R.T. command codes that the drive uses.

Table 10 S.M.A.R.T. commands

Code in features register	S.M.A.R.T. command
$D0_H$	S.M.A.R.T. Read Data
$D2_H$	S.M.A.R.T. Enable/Disable Attribute Autosave
$D3_H$	S.M.A.R.T. Save Attribute Values
$D4_H$	S.M.A.R.T. Execute Off-line Immediate (runs DST)
$D5_H$	S.M.A.R.T. Read Log Sector
$D6_H$	S.M.A.R.T. Write Log Sector
$D8_H$	S.M.A.R.T. Enable Operations
$D9_H$	S.M.A.R.T. Disable Operations
DA_H	S.M.A.R.T. Return Status

Note	If an appropriate code is not written to the Features Register, the command is aborted and 0*x*04 (abort) is written to the Error register.

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